



Tender Touch Therapy

Newsletter

Volume 1, Issue 8

Fall, 2010

Success Story Jessi

Jessi is an active 6 year old little girl that joined the Tender Touch family in June of 2005. She was born at 26 weeks old weighing only 12.8 ounces (the size of a soda can!) Jessi was hospitalized for 8 1/2 months at Children's Hospital of Wisconsin. She had a tracheotomy and g-tube placed for all of her feedings and was also on oxygen. When Jessi came home to her family from the hospital she required in home nursing care. Jessi is a strong little girl and fought to achieve her milestones with the help of a loving family and many therapy sessions. She received in home physical, occupational and speech

therapy. Jessi continued to amaze her parents, family, and therapists with her strength and persistence. Jessi underwent a tracheal resection at Cincinnati Children's Hospital July 31, 2007. The surgery was a success! Jessi spent one month in the hospital. Upon her return to Wisconsin, Jessi resumed in home therapy until the spring of 2008. She then started Early Education at Union Grove Elementary School, which was a milestone in itself. She continues to receive clinic based therapy services here at Tender Touch Therapy. She continues to return to Cincinnati for various fol-

low ups and continues to receive positive reports. Jessi came to us at age approximately 13 months of age chronologically with significant delays. She had difficulty sitting up, playing with toys, and tolerating textures in her mouth. Jessi is now eating and drinking on her own and her family hopes to have her g-tube removed soon. She is now walking independently for household distances, completes puzzles, uses a spoon, and is able to complete some of her dressing tasks.

Jessi is a true success story from the beginning and continues to progress and learn new skills.



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Tender Touch Therapy will be highlighting some of our patients to share with all of you our success stories. If you would like to make a recommendation regarding who should be in our upcoming newsletter, please do so to one of the therapists or the front desk staff.

National Physical Therapy Month October 2010



October is PT month

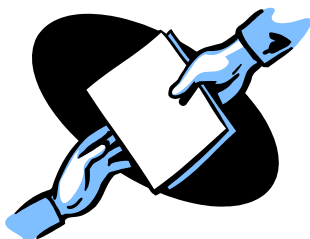
If you haven't seen it yet, check out our PT month display board in the waiting room. The theme this year is "Making every move count". It has a lot of good ideas for keeping the whole family fit and active. Check out the booklets from "Able Trek Tours" and "Discover Leisure".

"The more intensely we feel about an idea or a goal, the more assuredly the idea, buried deep in our subconscious, will direct us along the path to its fulfillment."

By: Earl Nightingale

Please let us know if your child will be missing therapy! We do have a no-show fee and it will be assessed if a cancellation phone call is not received.

THANK YOU!



It is not enough to take steps which may some day lead to a goal; each step must be itself a goal and a step like-wise.

By: Johann Wolfgang von Goethe

EOB's and Updating Insurance

Please be sure to bring in a copy of your insurance EOB's. It helps us to know which dates of service to apply the payment to.

It is also very important to keep the front desk informed of any changes in insurance, contact information or physician changes throughout the year.



Weather Policy

The following is our "Weather Policy" for Tender Touch Therapy. It is specifically speaking of snow and extreme cold weather:

- ⇒ If Kenosha Unified is closed for any adverse weather related conditions, Tender Touch Therapy will also be closed.

Thank you for your continued support.

Please Remember Our Illness Policy

The Cold and Flu Season is HERE!

This is just a friendly reminder that if you, a person attending your child's appointment, or your child are not feeling well, please reconsider attending your treatment session here at Tender Touch Therapy. Please see the front desk staff to reschedule if any or all of the following symptoms have been present within the past 24 hours:

- ⇒ Runny Nose
- ⇒ Cough/Sore Throat
- ⇒ Vomiting/Diarrhea
- ⇒ Fever greater than 100 degrees
- ⇒ Other diagnosed illness

Thank you for helping us keep everyone healthy!



IEPs

Please remember to bring in your IEPs as they are updated. A current IEP is important for us to keep on file for insurance authorizations and to help us with the continuity of your child's care. You may bring in the original and we will be happy to copy it for you! Thank you for your cooperation in advance!



Safety

Please be aware of our no food policy in the waiting room. We have many children with food allergies and many small children that could possibly choke on something they find interesting and tasty. We also try to keep this area as clean and hygienic as possible to decrease the spread of germs and disease.

Thank you for your cooperation.

Pick Up/Drop off



We are aware that our families have a lot going on with school being back in session and we try to accommodate all of our family's time constraints. But we ask that you please be attentive to your child's appointment times. We try to get every child started on time and done on time. If your child arrives late, most of the time he/she cannot get the full benefit of his allotted time because the session has to run short so the therapist can be on time for the next child's appointment. On the other hand, if you arrive too early, your child will end up having to wait until the appointed time. We understand that in some places, such as the doctor's office or dentist, you are able to arrive early and get in and out sooner. But such is not the case at Tender Touch because our schedules are so full with little to no wiggle room.

We also understand that therapy time is a good time to get in a quick errand. We have no problem with the parents not being present during the entire therapy session, all we request is the parent to be present at the start to inform the therapist with any changes or updates and then to be present the last 5 or 10 minutes so your child's therapist can give you feedback on their session, update their home program and address any other concerns or questions that may arise.

In addition, we request that no siblings be left unattended in the gym or the waiting room. Unfortunately, we do not have the extra staff available to supervise them and we don't want any injuries or other incidents to happen while they are unattended.

We appreciate your cooperation and look forward to continuing to work together to make this a beneficial and safe environment for your child.

Launched into Technology!

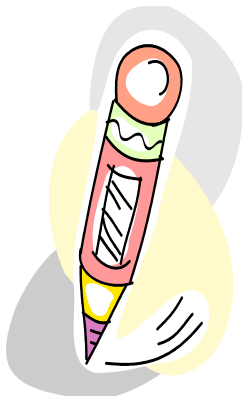
Don't forget to check us out on Facebook for helpful information and upcoming events. It's also a good resource to network with other parents/groups that have children with similar

needs as yours. Our web site is up and running as some of you may already know. Check it out at: tendertouchtherapyllc.com You'll find all the information you need about our clinic and services that are

available. If there are any links or additional information you would like to see on our site, please feel free to let us know. Just email us at tendertouchtherapy@tds.net or tell your child's therapist.



Groups



Tender Touch is currently offering Handwriting Without Tears (HWT) classes. HWT focuses on pre-printing, printing, and cursive skills using fun entertaining, and educationally sound instructional methods. The letters easily transition from printing to cursive using a simple and straightforward method. HWT uses simple, clean, vertical style of printing and cursive that is easy for everyone to learn. This class meets for 6 sessions and a child is able to start the classes at any time.

Please contact Jenni or Tracy to set up a screening to determine which class best suits your child. Tender Touch offers pre-printing, printing, pre-cursive and cursive classes. We are currently offering a young printers session on Wednesday at 4:45 pm. If your child would like to join, let us know!!

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**Changing their
world, one ability at
a time.**

Goodbye To Our Friends

We want to wish Anne and Vicki the best of luck in their new ventures.

Anne was an OT here at Tender Touch for the past couple of years. She has gone on to other opportunities. Anne continues to help us with our website and other technology related material.

Vicki was an SLP here at Tender Touch. She has gone into the Peace Corp. and will be helping children in Kenya, Africa.

They will both be greatly missed. And they, too, will miss all the children they worked with.

GOODBYE!

Hello To New Faces

You may have noticed a couple of new faces in the clinic. Say hello to:

Kristin: Kristin Karbon is a new Certified Occupational Therapy Assistant at Tender Touch Therapy. She received her associate degree from Fox Valley Technical College in Appleton, WI. She has previously worked in the occupational therapy field in Green Bay and Madison, Wisconsin. Hobbies and leisure activities Kristin is interested in include; sports, camping, exercise, crafts, and visiting with friends and family. She is happy to be employed with the Tender Touch Therapy Team and looks forward to seeing the progress patients accomplish!

Kathy: Kathy Crowley, M.S.CCC/SLP is our newest speech therapist. She has been a certified Speech-Language Pathologist for 18 years. She has training in Neuro-Developmental Treatment techniques and Cranio Sacral therapy. She is a licensed VitalStim provider for swallowing. She also has experience working with children with a variety of neurological, genetic, and developmental disorders. Kathy finds working with children to be a very rewarding experience.

Soraya: Soraya Feicht is our new Clinical Assistant. You may see her around the gym and at the front desk. She was born in Dunedin New Zealand and raised in Iran. She came to Kenosha in 1979. She graduated from Gateway Technical College in May 2010 for Medical Transcriptioning. She plans to return to school in January for Medical Billing and Coding. She enjoys spending time with her 3 children and 3 grandchildren.

HELLO!